



## **Tiny Fins Enrollment Packet**

Welcome to Tiny Fins Swim School! We are so thrilled to have you become one of our Founding Families. Tiny Fins Swim School is dedicated to teaching children the essential skills needed to stay safe in and around water. Our mission is to create confident, capable swimmers through a structured curriculum and nurturing environment.

### **Core Values**

- Safety first: Every lesson incorporates essential water safety techniques.
- Confidence-building: Encouraging each swimmer's unique progression.
- Family-friendly: Engaging parents in early-stage lessons and providing a welcoming environment.
- Excellence in instruction: Certified, caring instructors dedicated to child development.

### **Swim Journey Levels**

Tiny Fins Swim Schools offers six progressive levels tailored to different ages and abilities:

- Level 1: Parent & Tot – Water adjustment, safe submersion, and assisted floating.
- Level 2: Parent & Tot – Independent kicking, water boundaries, and safe exits.
- Level 3: Young – Basic breath control, floating, and safe pool entry/exit.
- Level 4: Skill-Based Progression – Introduction to freestyle, backstroke, and self-rescue techniques.
- Level 5: Advanced Control – Freestyle breathing, backstroke coordination, and breaststroke basics.
- Level 6: Confident Swimmer – Mastering strokes, endurance training, and water survival skills.

Each level includes safety integration, clear milestones, and parent involvement in early stages. This curriculum emphasizes a progressive and family-friendly approach, ensuring swimmers of all ages gain essential skills while fostering a love for the water and prioritizing safety at every stage.

### **Teaching Principles**

Tiny Fins Swim Schools follows a child-centered approach that balances skill development with encouragement. Our key teaching principles include:

- Build Trust First, Then Teach
- Respect Every Child
- Set Clear Expectations
- Safety Above All Else
- Bring Energy and Positivity
- Celebrate Progress, Big and Small
- Keep Lessons Engaging and Dynamic



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- Turn Challenges into Opportunities
- Use Natural Consequences to Teach
- Small Wins Lead to Big Success

### **Emergency Alert System**

To ensure maximum safety, Tiny Fins has implemented an **\*\*Emergency Alert System\*\*** that includes:

- Instant parent notifications via phone and email
- Poolside safety drills and staff emergency response training
- A color-coded alert system for different emergency

### **Tiny Fins Swim School Make-Up Policy**

A flexible make-up policy for Tiny Fins Swim School should balance customer convenience with operational efficiency. This is a competitive and customer-friendly make-up policy:

#### **1. Advance Notice Required**

- Families must notify the school at least 2 hours before the scheduled class to qualify for a make-up lesson.

#### **2. Number of Make-Up Lessons Allowed**

- Students can schedule up to one make-up lesson per month for missed classes.
- Make-ups do not carry over from month to month and must be used within 30 days of the missed lesson.

#### **3. Scheduling Make-Ups**

- Make-up lessons are subject to availability and can be booked via the customer portal, phone, or in person.
- Families may need to take the make-up class at a different day, time, or with a different instructor.

#### **4. No Refunds or Credits**

- Make-up lessons are a courtesy, not a monetary credit. There are no refunds or prorated tuition for missed classes.

#### **5. Same-Day Cancellations & No-Shows**

- If a student does not show up for a scheduled class and fails to provide notice, the lesson is forfeited, and no make-up is granted.

#### **6. Illness & Special Circumstances**

- If a child is sick, families are encouraged to call ahead to reschedule. Additional flexibility may be granted for extended illnesses with a doctor's note.

#### **7. Weather-Related Cancellations**

- If the school cancels due to inclement weather or facility issues, families will receive a guaranteed make-up or class credit.



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### **Tips for Your First Day:**

Here are a few things to keep in mind as you prepare for your child's first lesson:

1. Arrive 10-15 minutes early so that we can show you to the pool, allow changing time, and get your child settled in.
2. Be sure to have your child dressed and ready to swim. Remember to bring a towel! Changing rooms are available in the Natatorium. Towels are available at the front desk if forgotten.
3. If your child is not potty-trained, be sure to bring a swim diaper. If you do not have one, they are available for purchase at the front desk.
4. Make the first part of your swim lesson routine a trip to the restroom. This proactive step saves time during lessons and helps prevent in-water accidents.
5. It is common for little ones to swallow some air while learning breath control. Avoid heavy meals two hours prior and snacks 45 minutes prior to swimming lessons to help ensure that if air comes back up, it comes up alone.

### **Schedules**

Schedule times will be available online, on the patient portal, and on social media. You may choose which day and time works best for you. If one week is missed, it can be used the following week as needed. Please keep in mind that lessons are limited to 4 swimmers per instructor. You must register to save your spot.

### **Payment**

Payment can be made through the member portal or paid via invoice. If there are any issues with your payment, please call 316-358-6277 or email [Kristyn@tinyfinsswimschool.com](mailto:Kristyn@tinyfinsswimschool.com), or visit the front desk.

Pilot Month: 50% off at \$75/month (4 lessons)

Founding Families: 10% off at \$135/month (4 lessons)

New Enrollees after May 19th: \$150/month (4 lessons)